

The Accessibility for Ontarians With Disabilities Act

AyA Kitchens and Baths Ltd (AyA Kitchens) strives to provide its goods and services in a way that respects the dignity and independence of people with disabilities. We are committed to giving people with disabilities the same opportunity to access our goods and services in the same place and in a similar way as other customers. AyA Kitchens is committed to excellence in serving all customers including people with disabilities.

AyA Kitchens' Multi Year Accessibility Plan and Policy (2014-2021)

The 2014-2021 Accessibility Plan outlines the policies and actions that AyA Kitchens will put in place to improve opportunities for people with disabilities.

Introduction:

The Ontario government passed the Accessibility for Ontarians with Disabilities Act (AODA) in 2005. It is the goal of the Ontario government to make Ontario accessible by 2025.

AyA Kitchens is committed to complying with the Accessibility for Ontarians with Disabilities Act (AODA), 2005 and the standards under it in order to meet the accessibility needs of person with disabilities in a timely manner.

The regulations associated with the Integrated Accessibility Standards (IASR) under the AODA require that effective January 1, 2014 AyA Kitchens establish, implement, maintain and document a multi-year accessibility plan which outlines the organizations' strategy to prevent and remove barriers for persons with disabilities and to meet its requirements under the IASR.

Under the AODA, the following accessibility standards set certain requirements that are applicable to AyA Kitchens:

- Customer Service;
- Information and Communication;
- Employment

The multi-year plan outlines AyA Kitchens' strategy to prevent and remove barriers, address the current and future requirements of the AODA and to fulfill our commitment as outlined in AyA Kitchens' Accessibility Policies.

In accordance with the requirements set out in the Integrated Accessibility Standards Regulations, AyA Kitchens will:

- Post the plan on its website (www.ayakitchens.com);
- Provide the plan in an accessible format, upon request and
- Review and update the plan at least once every five years